

Jose Costa  
169 Wright Avenue  
Toronto, Ontario  
M6R 1L1

Tuesday, November 4, 2003

Dear Isaac,

Hope this finds you and your family well. This is our last payment. Thank you so very much for the work that you did in our home. We really appreciate the payment options that you provided us with.

Your integrity and kindness were really appreciated. We are now expecting our second child and are very glad that our home is safely wired now more than ever.

Can you please mail us a letter confirming that we have now paid in full.

Thank you so very much. Hopefully we can do business again one day soon.

Respectfully,

A handwritten signature in black ink, appearing to read 'Jose Costa', with a stylized flourish at the end.

Jose Costa & Family